

Resources for using patient narratives in medical education

Online sources of patient narratives

Care Opinion: <https://www.careopinion.org.uk> (Resources for teaching staff
<https://www.careopinion.org.uk/info/teaching-staff>)

Healthtalk: <https://healthtalk.org>

Patient Stories: <https://www.patientstories.org.uk>

Patient Voices: <http://www.patientvoices.org.uk/find.htm>

Narrative Medicine

Charon, Rita. 2011. “The Novelization of the Body, or, How Medicine and Stories Need One Another.” *Narrative* 19 (1): 33–50. <https://doi.org/10.1353/nar.2011.0004>.

Frank, Arthur W. 1995. *The Wounded Storyteller: Body, Illness, and Ethics*, University of Chicago Press

Greenhalgh, T. 1999. “Narrative Based Medicine in an Evidence Based World.” *BMJ* 318 (7179): 323–25. <https://doi.org/10.1136/bmj.318.7179.323>.

Greenhalgh, Trisha. 2016. “Cultural Contexts of Health: The Use of Narrative Research in the Health Sector.” Copenhagen. <http://europepmc.org/abstract/med/27809425>

Lycett, Jennifer. 2019. “6 Resources on the Power of Narrative Medicine.” KevinMD.com <https://www.kevinmd.com/2019/02/6-resources-on-the-power-of-narrative-medicine.html>

Feedback and healthcare improvement resources

Baines, R., Denniston, C. and Munro, J. (2019) ‘The transformative power of patient narratives in healthcare education’, *The BMJ Opinion* <https://blogs.bmj.com/bmj/2019/07/08/the-transformative-power-of-patient-narratives-in-healthcare-education/>

Mazanderani, Fadhila, Susan F. Kirkpatrick, Sue Ziebland, Louise Locock, and John Powell. 2021. “Caring for Care: Online Feedback in the Context of Public Healthcare Services.” *Social Science and Medicine* 285 (July): 114280. <https://doi.org/10.1016/j.socscimed.2021.114280>.

Ramsey, Lauren Paige, Laura Sheard, Rebecca Lawton, and Jane O'Hara. 2019. "How Do Healthcare Staff Respond to Patient Experience Feedback Online? A Typology of Responses Published on Care Opinion." *Patient Experience Journal* 6 (2): 42–50. <https://doi.org/10.35680/2372-0247.1363>.

Short course: Public online feedback for healthcare improvement
<https://www.careopinion.org.uk/info/imperial-short-course>